DIGITAL TRANSFORMATION **IS NOT ABOUT** TECHNOLOGY AT ALL. **ITS ABOUT PEOPLE**



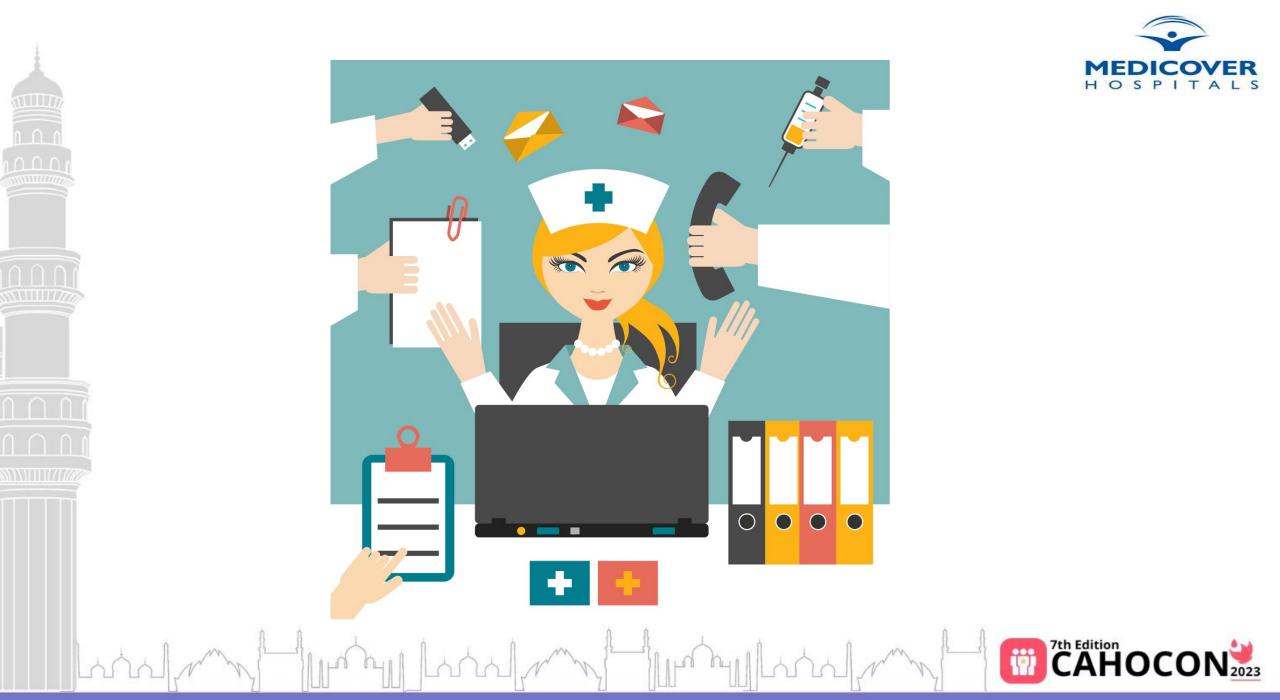
Nursing 2.0

By

Megha Chitkara

Medicover Hospitals







World's Viewpoint









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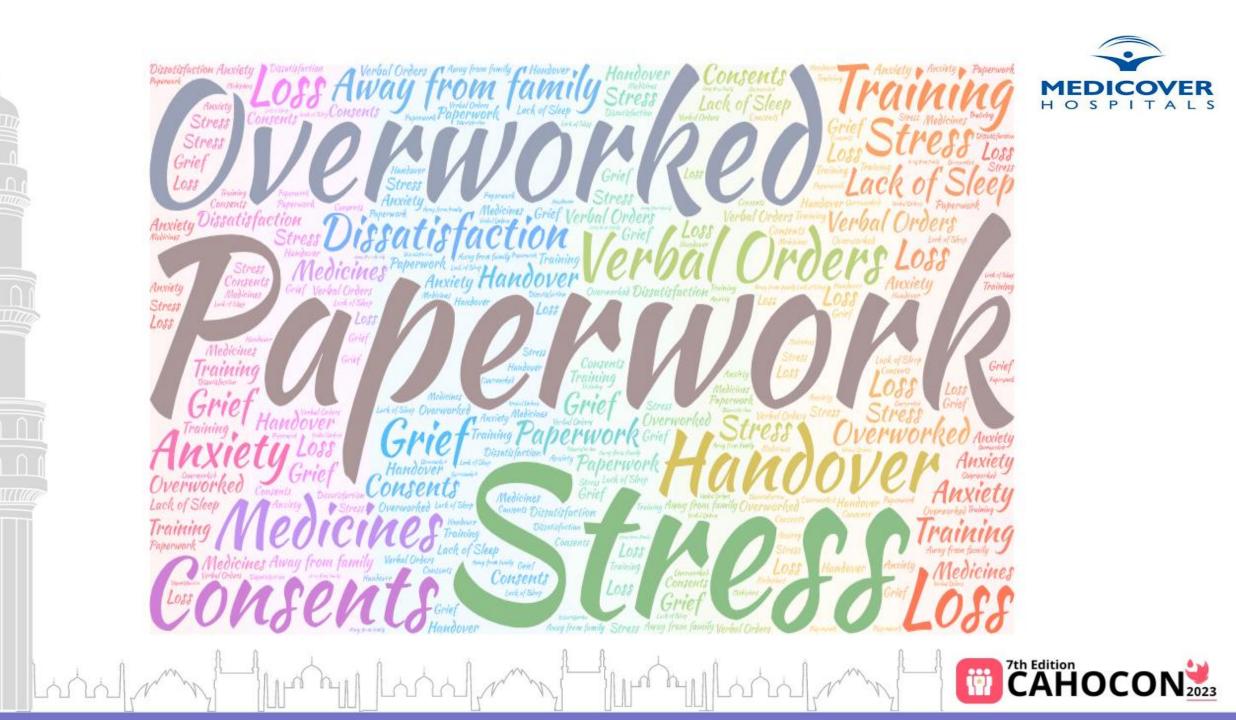




Nurse Viewpoint









Bound by **PAPERWORK**, **SHORT ON** hands, sleep and energy, Nurses are rarely short on **CARING**.

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How Technology can Empower Nursing to drive Excellence



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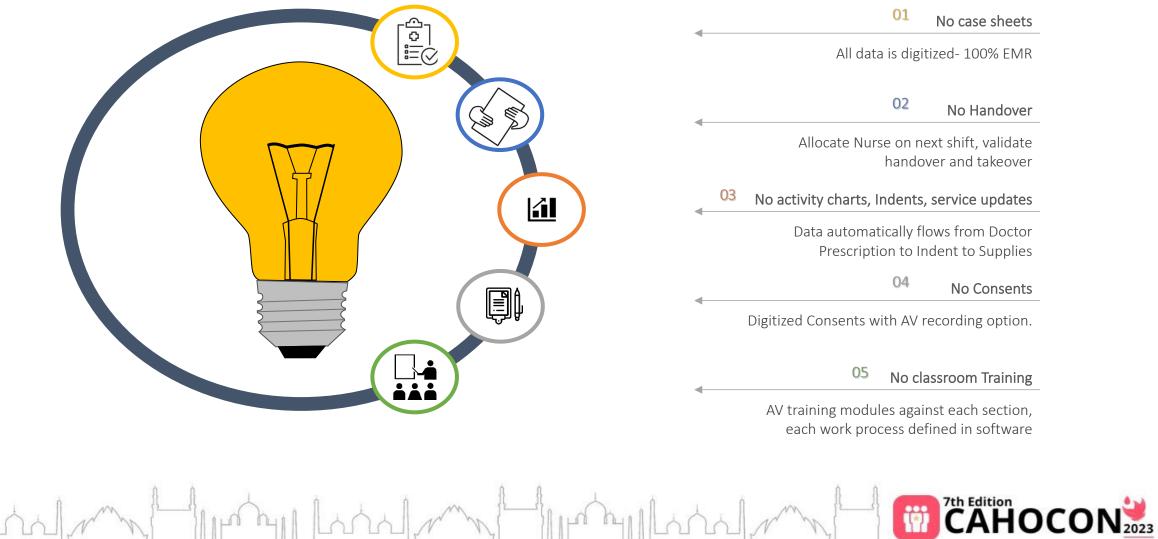
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Imagine...





TechPro in Healthcare



- 100% EMR (paperless)
- 100% patient allocation on app with validation for handover/takeover
- 100% data flow from Doctor Notes and Orders to Supply chain
- 100% I-Assist application for Patients to raise tickets
- 100% digital consents with AV recording and upload/ save option
- 100% service updates through all equipment integration
- 100% LIS, RIS integration with reports print option
- 100% AV training modules against each process, each equipment, each service



7th Edition



100% TECH - EMPOWERED NURSE working on further **SKILL DEVELOPMENT** and **EXCELLENCE**

my Land mm





iAssist Patient care app





Functionalities



- Multilingual translation
- Easy to use ticketing system
- Auto escalation as per the defined levels & TAT
- Track the tickets status
- Audio recording feature to raise the tickets
- Feedback management
- Order food feature
- Integrated payment gateway

- Order tracking module
- Access to medical reports (HIMS to be integrated)
- Smart analytics dashboard
- Immediate escalation to solve the tickets
- Root cause analysis

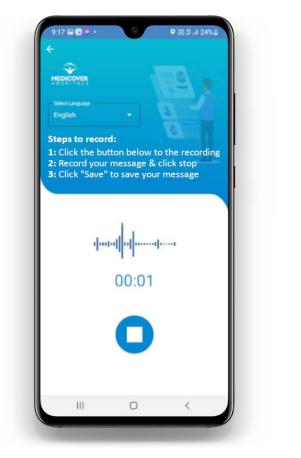




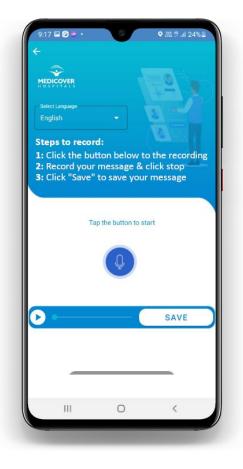




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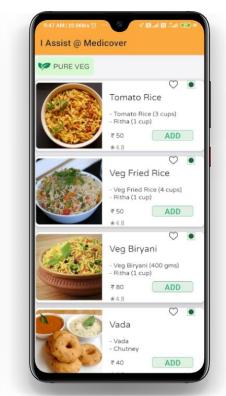


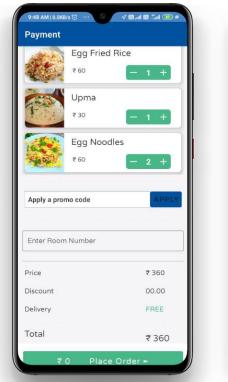


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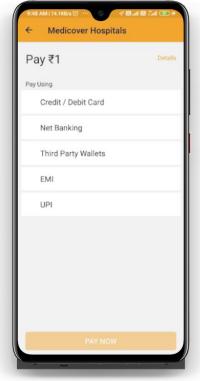


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Mobile Apps @ Medicover

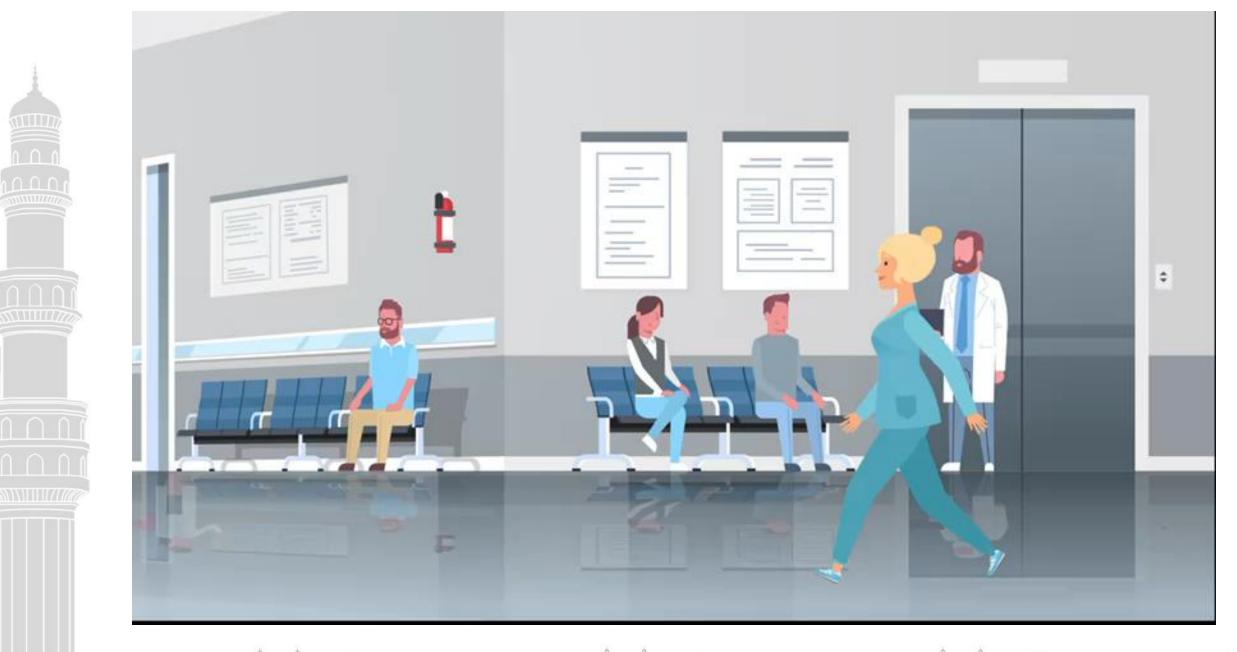


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- Advanced HR app
- Marketing field force app
- iAssist (Patient care app)
- Online consultation app
- iAudit app
- Purchase App

"IT IS NOT THE STRONGEST OF THE SPECIES THAT SURVIVES, NOR THE MOST INTELLIGENT THAT SURVIVES. IT IS THE ONE THAT IS THE MOST ADAPTABLE TO CHANGE."

- CHARLES DARWIN (1809-1882) -



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